

# Student Affairs

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## Overview

The Division of Student Affairs supports the whole student by cultivating transformative experiences and environments that promote student well-being, sense of community, and success. We prioritize student access, well-being, and belonging, post-graduation success, and building a strong organizational culture. The Office of the Vice Chancellor for Student Affairs provides leadership for 25 units and 5 shared services operations within the division and serves as a liaison to other administrative offices, faculty, and student governing groups. The office is a central source of information for engaging students in the campus community, creating a sense of belonging, and providing services to help students be successful and ultimately graduate and obtain post-graduation plans.

Departments in the Division of Student Affairs are dedicated to developing exceptional programs and services that enhance the University of Arkansas experience and enrich the quality of student life on campus. Staff members are available and willing to assist with any issue or question that a student, staff, or faculty member may have regarding student and campus life at the University of Arkansas. The office is available for the clarification of university policies and procedures, confidential consultation, personal and family crisis assistance for students, and referral to all campus and community services. The office also seeks to assist students and faculty members in cases of emergency or extenuating circumstances.

## Dean of Students Greek Life

The Charles and Cappy Whiteside Greek Life Leadership Center facilitates the educational process and provides resources related to programs that strengthen the growth and development of students affiliated with fraternities and sororities on campus. The overall mission is to strengthen the academic, cultural, moral, and social development of students in Greek organizations; provide training in strengths-based leadership and other personal and social skills; promote involvement in extracurricular activities and community service projects; and promote Greek Life as a productive and viable lifestyle on campus. The Greek Life Leadership Center coordinates numerous leadership development, health & safety, sisterhood and brotherhood activities in collaboration with the Interfraternity Council, the National Pan-Hellenic Council, the Panhellenic Council, and the United Greek Council.

The Interfraternity Council (IFC), National Pan-Hellenic Council (NPHC), Panhellenic Council (PC), and United Greek Council (UGC) govern 17 national sororities and 18 fraternities. The officers and representatives of each council work with the staff of the Greek Life Leadership Center to provide positive programs and strengths-based leadership opportunities to the members of the Greek organizations. The Charles and Cappy Whiteside Greek Life Leadership Center is in Walton Hall 101; phone 479-575-5001 or fax 479-575-3531; Web: [uagreeks.uark.edu](http://uagreeks.uark.edu) (<http://catalog.uark.edu/generalinfo/studentaffairs/uagreeks.uark.edu>).

## Office of Student Standards and Conduct Accountability

It is the vision of the Office of Student Accountability to foster a campus community that values citizenship, personal and civic responsibility, peer accountability, and care/concern for the university and surrounding communities.

The mission of the Office of Student Accountability (OSA) is to create a safe and inclusive community by upholding the Code of Student Life, which promotes responsibility, accountability, and student learning through;

- Educational opportunities and outreach.
- The adjudication of Code of Student Life violations.
- Providing a consistent, fair, equitable, educational, student conduct process.
- The development of ethics and adherence to personal values.
- Education on the norms and values of the University of Arkansas.

Students who are interested in involvement with the All-University Conduct Board should contact the director of OSA at [accountability@uark.edu](mailto:accountability@uark.edu). The All-University Conduct Board, comprising faculty, staff, and students, is responsible for adjudicating cases of alleged student misconduct as outlined in the Code of Student Life. This board offers an advanced leadership opportunity for students who wish to gain valuable experience working with faculty and staff on an impartial peer review board.

For more information regarding the Code of Student Life, please refer to the Student Handbook (<https://handbook.uark.edu/>). The Office of Student Accountability is located in Pomfret B 110, phone 479-575-5170; Web: [studentaccountability.uark.edu](https://studentaccountability.uark.edu) (<https://accountability.uark.edu/>).

## Sexual and Relationship Violence Center

The Sexual and Relationship Violence Center (SRVC) serves students and the campus community. The SRVC mission is to address sexual and relationship violence through education, outreach, and advocacy services using a public health model with a trauma-

informed approach. The SRVC recognizes that sexual and relationship violence can happen to anyone and openly welcomes all victims/survivors for services. All services are at no cost, focused on students, and confidential.

Nationally certified victim advocates provide an array of support to assist students who have experienced sexual assault, sexual harassment, dating violence, intimate partner violence, domestic violence, stalking, sextortion, or other forms of sexual and relationship violence. The SRVC is a confidential space for students to openly ask questions, talk about their experience, seek information and resources, and receive support at any point during their healing journey. Talking with a victim advocate is confidential and does not trigger a report elsewhere. However, if a student desires help with making a report, the SRVC victim advocates will assist. In addition, a support group and counseling are offered at the SRVC as part of comprehensive services.

Education services and programs are provided through classroom and group presentations, outreach events, awareness campaigns, digital media, collaborative projects, and other opportunities for learning as they arise. Presentations for classrooms and groups can be tailored to the needs of the students. The SRVC peer education program is an integral part of providing outreach and education services.

The SRVC is conveniently located on campus at the Garland Garage Office and Retail Spaces, 640 N Garland Avenue, Suites 113/114. The SRVC is open Monday-Friday, 8am-12noon and 1-5pm. After-hours volunteer advocates are available by calling the SRVC main phone 479-575-4000; Web: [srvc.uark.edu](https://srvc.uark.edu) (<https://srvc.uark.edu/>).

## UA Cares

UA Cares strives to support students experiencing barriers to their educational success. These barriers may include financial, medical, personal, academic or other concerns that may impact a student's success. By providing referrals, resources, and other information to students in need, UA Cares seek to empower students to take advantage of the offices and services that exist on the University of Arkansas campus and in the local community in a manner that allows them to achieve their full potential.

Referrals can be made to UA Cares by faculty, staff, family, friends, community members, or by self-referral. These referrals can be made by submitting a UA Cares report at [uofacares.uark.edu](https://uofacares.uark.edu) (<https://uofacares.uark.edu/>). Campus and Community Resources and Frequently Asked Questions can also be found on this site.

If you would like more information about UA Cares or have questions about our services please contact us at [uacares@uark.edu](mailto:uacares@uark.edu) or by phone at 479-575-5004.

## Operations

The Division of Student Affairs employs 1,200-plus students each year and operates facilities that see thousands of entries each day, such as the Arkansas Union and Dining locations.

## Arkansas Union

The Arkansas Union is the community center of campus, serving students, faculty, staff, alumni, and guests. Through its facilities, programs, and services, the Arkansas Union is the place to build relationships, enrich academics, and experience campus life to the fullest. But more importantly, the Arkansas Union plays a pivotal role in putting University of Arkansas students first. It is home to essential student needs, such as food service, computer technology, banking, and the Campus Card Office. The Arkansas Union provides social and educational programming space, as well as lounge and study areas. Additionally, recreational opportunities are available in the Arkansas Union, through University Recreation's satellite fitness center, cinema Union Theater, and Student Technology Center. Located inside the Arkansas Union are:

## Retail Outlets

- ATMs (various banks)
- Hill Coffee Company
- Ozark Catering Company
- Club Red Convenience Store
- Where the Wild Greens AR
- FujiSan
- PMC – Drop-Off Copy Center
- U.S. Post Office
- Union Hair Care

## Union Food Court

- Chick-fil-A
- Rustic Italian
- True Burger
- Paper Lantern
- Cabo Mexican Grill

## Facilities

- Computer Lab and Help Desk
- Verizon Ballroom
- International Connections Lounge
- Student Technology Center
- Meeting rooms
- Conference rooms
- Union Living Room
- Union Information Center
- Union Theater
- University Recreation Fitness Center

## Student Services

- Arkansas Union Administration & Event Services
- Associated Student Government
- Campus Card Office
- Career Connections
- Center for Community Engagement
- Center for Educational Access
- Graduate Professional Student Congress
- Multicultural Center
- NEXUS-Retention Outreach, Freshman Commuter Success
- Student Involvement & Leadership
- Transition Programs & Initiatives
- University Productions

## Campus Dining

Each of the three separate dining facilities (<https://housing.uark.edu/live-here/dining-information-and-rates.php>) on campus is managed by Campus Dining Services and provides a natural setting for socializing with friends and enjoying a wide variety of high quality, nutritious meals. All students living in a residence hall, except those residing in master-leased apartments and summer school housing, are required to have a meal plan. There are several meal plans available to meet the needs of both on-campus and off-campus students.

Learn more about Campus Dining Services online at campus dining services (<https://dineoncampus.com/razorbacks/>).

## Student Government

As a result of a student-led process that saw the passage of both legislation and a student referendum, student governance at the University of Arkansas is organized under the Associated Students Supreme Constitution into two, co-equal governing bodies: the Associated Student Government and the Graduate Professional Student Congress. Both bodies are a part of the practice of shared governance at the university.

## Associated Student Government

The Associated Student Government and is an undergraduate student-led organization that enables its members to have an active voice in the decisions and policy that directly affect undergraduate students at the university. Students involved in ASG have the opportunity to positively impact the quality of student life, work with and allocate student fees, provide a voice for student concerns as well as oversee programs and policies for undergraduate students. Through the executive, legislative, and judicial branches of student government students have

the opportunity to work for and among their peers to make a difference on all levels of the university. Involvement levels and time commitment vary upon duties. Visit the ASG website at [asg.uark.edu](https://asg.uark.edu) (<https://asg.uark.edu/>) or the ASG office (Arkansas Union A607) to find out more.

## Graduate Professional Student Congress

As its name indicates, the Graduate Professional Student Congress serves students who have earned a baccalaureate degree and are completing coursework for graduate certificates or degrees as well as professional practice doctoral programs. The congress works to advocate for the collective welfare of its constituents, manage and distribute student fee monies, represent the common interests of its constituents, and to speak with one voice the opinions of its members. Through its executive and legislative branches, the congress seeks to improve the lives, careers, and research of all graduate-professional students at the university. Involvement levels and time commitments vary upon duties. Visit the GPSC website at [gpsc.uark.edu](https://gpsc.uark.edu) (<https://gpsc.uark.edu/>) or the its office (Arkansas Union A607) to find out more.

## Student Success

The Student Affairs Student Success collective includes units that facilitate student engagement and student support.

## Career Connections

The Offices of Career Connections educates and empowers students to fulfill their career goals. All U of A students are encouraged to use the center's valuable resources:

**Career Advising:** Career Counselors assist students who may need help selecting a college major, seeking career information, researching or exploring careers, preparing for their job search, or considering graduate school.

**Career and Strength-Awareness Assessments:** The STRONG Interest Assessment, FOCUS 2 and TypeFocus are career assessments that can help students make career decisions based on their interests and values. StrengthsQuest is an assessment which helps individuals discover their talents and strengths. The Career Center assists students in learning how to use their talents to achieve academic, career, and personal success.

**Career Fairs:** In partnership with academic areas on campus, the OCC hosts a number of career fairs each year to provide opportunities for students to connect with employers and to learn more about companies and organizations. These connections could lead to valuable internships or full-time employment.

**Job Search Preparation:** The OCC offers resume critiques, interview skills training, mock interviews, networking opportunities, career presentations and several professional development events throughout the academic year to prepare students for internships, co-ops or full-time jobs.

**Cooperative Education Opportunities:** Cooperative Education is a program that enables students to gain professional work experience in paid, degree-related positions. Co-op students earn credit, a competitive wage and valuable "real world" work experience.

**Handshake:** Handshake is the ultimate job and internship search tool for current UA students and recent graduates. Apply for 4000+ jobs or internships, view career fairs and events, schedule career advising appointments, and research companies all through Handshake.

**Online Resources:** Through the OCC's website, students have access to a multitude of resources including Optimal Resume which contains hundreds of resume templates, cover letter examples, and interview questions for students to practice and enhance their interviewing skills. Students can also view 1000+ CandidCareer short videos featuring various careers and advice from professionals in the field or view our "What Can I Do With This Major?" pages featuring common careers and helpful job search sites for each UA major. These are just a few of the many resources which can be found at [career.uark.edu](https://career.uark.edu).

**Career Track Razorbacks** (formerly Professional Development Institute): This nationally recognized program creates opportunities for UA students to develop professional career-building skills. Participation in this program can help students gain the valuable skills which give them the competitive advantage in their job or graduate school search. For more information, check out [career.uark.edu](https://career.uark.edu).

The Office of Career Connections is conveniently located in Arkansas Union Room 607, or call 479-575-2805.

## Accommodations for Students with Disabilities

The Center for Educational Access, located in Arkansas Union 209, is the central campus resource for students who require reasonable accommodations in order to access the programs, services and activities offered through the University of Arkansas. The center's staff work in partnership with the individual student to communicate and facilitate any accommodation needs to faculty and staff. Accommodation determination is based in part on medical or psychological documentation provided to the Center for Educational Access by the student. Students must meet with one of the center's staff for an access plan meeting to discuss their needs and provide such documentation before any accommodations can be granted.

To register for services or for more information, contact the Center for Educational Access, University of Arkansas, 209 ARKU, Fayetteville, AR 72701, phone 479-575-3104 ; email: [ada@uark.edu](mailto:ada@uark.edu); Web: Center for Educational Access (<https://cea.uark.edu/>) (online request for services available).

## Center for Community Engagement

The purpose of the Center for Community Engagement is to promote civic engagement and leadership by connecting University of Arkansas students, faculty, and staff with nonprofit organizations in the Northwest Arkansas area and beyond. In order to serve this purpose, the center maintains [uark.givepulse.com](https://uark.givepulse.com) (<https://volunteer.uark.edu/>), which enables the University of Arkansas community to search for agencies and volunteer opportunities. It allows users to log volunteer hours, or "impacts," and earn opportunities for community recognition, such as the Presidential Volunteer Service Award and Chancellor's Community Service Award. Northwest Arkansas agencies and University of Arkansas registered student organizations also utilize the site to post service opportunities and recruit volunteers. Over 350 organizations and subgroups are registered on the site, such as Habitat for Humanity, UARK Cardinal Nights, and Potter's House Thrift.

## Volunteer Action Center

The Center for Community Engagement also houses the Volunteer Action Center, a student-led volunteer coordination board with 45 members who are dedicated to active service in the community. Each year the VAC provides meaningful service opportunities through events and ongoing projects that engage the university and Northwest Arkansas communities.

The VAC sponsors programs and events including the Jane B. Gearhart Full Circle Food Pantry, Make a Difference Day, Dream B.I.G. (Believing in Girls) Mentoring Program, VAC Literacy Program, and Razorback Food Recovery. The Jane B. Gearhart Full Circle Campus Food Pantry is a nationally recognized program; the pantry serves students, staff and their families. Requests and more information can be found at [fullcircle.uark.edu](https://fullcircle.uark.edu) (<https://fullcircle.uark.edu>).

Get involved in the following ways:

- Drop by the Center for Community Engagement, Arkansas Union, Room A241, and chat with the office's great staff and students.
- Look for service opportunities on [uark.givepulse.com](https://uark.givepulse.com) (<https://volunteer.uark.edu/>) and log your hours. Just 10 hours makes you a VAC member.
- Participate in events hosted by Volunteer Action Center and the Center for Community Engagement throughout the year.
- Become a Volunteer Action Center board member or weekly program volunteer. Applications are accepted each semester.

The College Access Initiative is an academic outreach program serving junior high and high school students and their families through school and community programming throughout Arkansas. The College Access team also facilitates residential summer programs, including the ACT Academy and Jump Start, on campus every year.

## Multicultural Center

The Multicultural Center The Multicultural Center is a student-centered, intersectional space that affirms difference and explores shared humanity through cultural celebrations, performing arts, educational forums, and partnerships that build and nurture a campus community that welcomes all students by valuing, engaging, and empowering them in the direction of their dreams

The center is located on the fourth floor of the Arkansas Union in Room 404, and can be contacted at 479-575-8405 or by visiting [multicultural.uark.edu](https://multicultural.uark.edu) (<https://multicultural.uark.edu/>).

## NEXUS

NEXUS Retention Outreach is an academic support network that provides services to students who begin college as commuters; transfer students; students who are first-generation, low-income, and who may have disabilities; those in certain scholarship cohorts; and others who seek their peer and professional mentoring.

The TRIO Student Support Services program is designed to provide a powerful combination of programs and services to students who are first-generation, and/or modest-income, and/or individuals with disabilities. The services provided by TRIO place an emphasis on individual assessment, counseling, advising, and skill building. Some of these services include: academic/financial/personal counseling, financial scholarships, social etiquette instruction, career and graduate school preparation, academic/cultural enrichment, assistance with tutoring, and mentorship. The overarching goal of the University of Arkansas Student Support Services program is to empower students, assist them in achieving academic excellence, and seeing them through to graduation.

Student Support Services is a department in the Division of Student Affairs. The office is located on the Garden Level of Gregson Hall. For more details, call Student Support Services at 479-575-3546 or visit the Student Support Services website (<https://success.uark.edu/about-us/trio/>).

## Freshman Commuter Student Success

Freshman Commuter Student Success is an academic support program designed to ensure freshman students living off campus have the academic support and resources necessary for success. The team is uniquely poised to assist students in all aspects of their academic journey. For information, visit the Freshman Commuter Student Success (<https://fcss.uark.edu/>), make an appointment with a staff member in Arkansas Union Room 602 or call 479-575-2441.

The FCSS emphasizes two major priorities:

- Freshman Commuter Programs
- Off-Campus Living Education and Services

The University of Arkansas has more than 16,000 undergraduates living off-campus. Some off-campus students live near the university while others commute from hours away. Some students take advantage of online classes or majors and seldom visit campus. It is important that students living off-campus feel as welcome at the university as students living on-campus. Ongoing communication with off-campus students is important, so they know how to be an active part of the campus community as their schedule and other commitments allow. Additional challenges are faced by off-campus students and they need support from those who understand the differences they face.

Freshman Commuters are first-time, full-time, degree-seeking students who live at home with a parent or guardian during their first year of college. Off-Campus Student Services reaches out to more than 500 freshman commuters each summer and fall to share campus and academic resources, to provide opportunities to meet other cohort members, and to share mentorship and connection opportunities.

Finding a place to live is a basic need for many students after their freshman year. To help meet the needs of those students looking for housing near campus, OCSS provides the official, searchable off-campus housing website: [offcampushousing.uark.edu](https://offcampushousing.uark.edu) (<https://www.uarkoffcampus.com/>). The website is free for student use, and properties on the site have an interest in student tenants. Off-Campus Living Fairs and educational resources are also offered on the site to prepare those who are planning to live on their own for the first time in our local community. Students can search for a roommate or someone to sublease when they plan to study abroad.

Off-Campus Meal Plans have proven important to student success. Meal plans of various prices have been designed to meet off-campus students' needs for eating while on campus for class, work, or other activities. Meal plans are available for purchase through a link provided on the Off-Campus Student Services website. Around 4,000 meal plans are purchased each year are by off-campus students. Having a meal plan encourages students to eat regular meals so they can better focus on academics. Meal plans are charged to a student's account, so costs may be covered with scholarships, financial aid awards, or paid out with tuition payments.

A friendly and comfortable Commuter Lounge — with a refrigerator, microwave, television, study tables and office spaces — is located on the Sixth Floor West of the Arkansas Union. Timely tips and information about jobs, deadlines, campus, and community life are shared through a weekly electronic newsletter published and emailed to off-campus undergraduates throughout the fall and spring semesters.

Off-Campus Student Services' desire is for each student living off-campus to feel an important part of the University of Arkansas, earn at least one



degree, and have their name forever inscribed on the historic Senior Walk.

## Parent & Family Programs

Parent & Family Programs serves as the primary liaison between the university and Razorback families. This office provides specific programs, resources, and services to help families navigate the college environment and support their student.

## Office of Student Involvement & Leadership

With a students-first philosophy, the Office of Student Involvement & Leadership provides an environment for involvement, empowerment, and collaboration through student organizations, programmatic experiences, and leadership development. The office maximizes the UA experience by advocating for all students, promoting intercultural understanding, and developing citizens who are prepared to positively impact their communities.

The Office of Student Involvement & Leadership, located in the Arkansas Union A607, is the central location for student organizations and activities for the university. The office can be reached at 479-575-5255 or visit the office's website at [involvement.uark.edu](https://involvement.uark.edu) (<https://involvement.uark.edu/>). The Office of Student Involvement & Leadership is responsible for the oversight and administration of the following areas:

## Student Organizations

All student organizations must register annually with the Office of Student Involvement & Leadership. The Office of Student Involvement & Leadership provides student organizations with assistance and services to help them succeed. The office also assists student organizations in event planning, provides information on facility reservations and fundraising, trademark forms, mailboxes, and locker space, and offers educational workshops for students and advisers. A limited number of offices are also awarded annually in the Arkansas Union to organizations. In partnership with SOOIE, the Student Organization Outreach and Involvement Experience, fall and spring involvement fairs are offered to help registered student organizations connect with interested students.

Types of registered student organizations:

- **Governing** – An organization whose primary purpose is to serve as a governing body for a large or specific constituency of students.
- **Honorary/Service** – An organization that requires a minimum grade point average as a prerequisite to membership and/or is affiliated with a national service or honorary organization.
- **International/Cultural** – An organization whose primary purpose is to provide a forum in which participants create awareness for a specific culture through educational, social, and recreational activities.
- **Professional** – An organization whose primary purpose is to provide a forum for participants to discuss and develop professional careers and/or is affiliated with a national or regional association.
- **Religious** – An organization whose primary purpose is to provide information and activities associated with one or more religions.
- **Special Interest** – An organization whose primary purpose is to provide an organized format for the practice and/or pursuit of a special or common interest.
- **Greek organizations** are also RSOs, but register through the Greek Life Office. These are organizations with Greek letters that are members of the National Interfraternity Council, the Panhellenic Council, National Pan-Hellenic Council, or the United Greek Council.

## University Programs

University Programs is a volunteer student organization responsible for planning and coordinating more than 100 events annually for the campus community. University Programs provides students with cultural and educational experiences, entertainment, and fun. Eight committees, all made up of students, select, schedule and produce events such as concerts, movies, lectures, fine arts performances, gallery exhibitions, and daytime programs. Being a part of University Programs gives the student committee members leadership training and real opportunities to gain practical planning experience. Supported by a student activity fee, University Programs events are free to students. For further information, visit the University Programs website at [up.uark.edu](https://hogsync.uark.edu/) (<https://hogsync.uark.edu/>).

## Student Media

The Office of Student Media administers and advises the official student media outlets of the university. These outlets are:

- **The Arkansas Traveler**, the student newspaper
- **The Razorback**, the University of Arkansas yearbook
- **The Hill**, the student magazine
- **UATV**, the student television station
- **KXUA**, the student radio station
- **Main Hill Media**, the student advertising agency

All provide a forum for student expression, entertainment, news and information of interest to the campus community. Other than a small professional support staff, these groups are entirely staffed by student employees and volunteers, including editors and station managers. For more information, visit the Student Media page (<https://studentmedia.uark.edu/>) or contact Student Media at 479-575-3406.

## Transition Programs & Initiatives

Transition Programs and Initiatives represents a team of supportive staff who facilitate programming to welcome new freshmen to campus and ease their transition to college in their first year and beyond, helping them to find community and sustain a sense of identity and purpose in each step of their journey toward graduation. TPI staff are responsible for A Week, Welcome Weeks, programming that celebrates first-generation college students at the U of A, and student-led class programs that build identity around each year of the undergraduate experience.

## TRIO Talent Search

Talent Search is an early intervention/educational opportunity program. Serving students in grades 6-12, the program promotes skills and disseminates information necessary for successfully entering college and completing a baccalaureate degree. Emphasizing personal/career development, financial literacy, technological/academic skills, and ACT readiness through a developmental curriculum of college preparatory workshops, students are prepared for the rigors of higher education. Campus visits, academic monitoring/advising, and guidance in the completion of college and financial aid applications are key components for participants and their families. Summer enrichment and campus-based events are also hosted as funding permits.

Talent Search is a federal TRIO program funded by the U.S. Department of Education. The University of Arkansas has three Talent Search grant projects which serve distinct target areas in Benton, Carroll, Crawford, Sebastian and Washington counties in Arkansas, and McDonald County, Missouri. At least two-thirds of students served by the programs must be

low-income and in the first generation of their family to attend college. They exhibit

academic potential and attend one of the 37 target schools served. For additional information and a full listing of target schools, visit the Talent Search website (<https://talentsearch.uark.edu/>).

The Talent Search Programs office is located at the university's Uptown Campus East, 1083 E. Sain Street, UPTC 128, Fayetteville, Arkansas. Call 479-575-3553 for more information.

## TRIO Upward Bound

### Upward Bound and Upward Bound Math and Science

Upward Bound (<https://ub.uark.edu/>) and Upward Bound Math and Science are early intervention programs that help low-income and potential first-generation college students prepare for higher education. These programs bring high school students in grades 9 – 12 to the University of Arkansas campus on weekends and during the summer to receive instruction in mathematics, laboratory sciences, composition, literature, and foreign languages. The programs also provide academic and social support through tutoring, counseling, mentoring, cultural enrichment, financial literacy, field trips, college planning, and financial aid assistance. For students just completing their senior year of high school, Upward Bound provides a summer residential bridge program that enables participants to earn up to six hours of college credit. Funding is provided through grants from the U.S. Department of Education.

The Upward Bound offices are located at the university's Uptown Campus West, 1001 E. Sain St., Fayetteville.

## Veteran and Military-Affiliated Student Center

The University of Arkansas Veteran and Military-Affiliated Student Center contributes to the academic and professional success of current and prospective student veterans and their dependents by providing innovative resources and support; assisting with military educational benefits; and by serving as a central "Rally Point" for a seamless collaboration among various departments within the University of Arkansas, the U.S. Department of Veterans Affairs, and the diverse network of community partners supporting veterans.

Veterans and dependents of service members may be eligible to receive monthly educational assistance from the Veterans Administration while enrolled at the University of Arkansas. For more information, including eligibility for veterans educational benefits and scholarship opportunities, contact the Veteran and Military-Affiliated Student Center at [vric@uark.edu](mailto:vric@uark.edu) or 479-575-8742. Students may also visit the center at the Garland Center Shops, suites 115 and 116 or online at [veteranscenter.uark.edu](https://veteranscenter.uark.edu) (<https://vmasc.uark.edu/>).

## Student Well-Being

### Pat Walker Health Center

Pat Walker Health Center is home to Medical Services; Counseling and Psychological Services; UREC Wellness; and Substance Education, Assessment and Recovery. These units support students along their academic journey by providing access to professional and quality medical care, mental health care, wellness coaching, and substance use and support services.

The health center strives to enrich academic and personal development by creating an inclusive environment that promotes positive behavior and healthy lifestyle changes.

Students are strongly encouraged to maintain health insurance coverage. A university-sponsored student health insurance policy is available to all students, student spouses and dependent children. Enrollment and cost information can be found at [health.uark.edu](https://health.uark.edu).

Pat Walker Health Center works to provide affordable and convenient services for the campus community. While the health center has a variety of programs and some services that are covered by the student health and wellness fee, there are charges associated with medical and psychiatry services. The services that have charges associated may be covered by your health insurance policy, however, you are not required to have insurance to use medical and mental health services. For more information about health center billing and charges, go to the Billing and Insurance page.

## Medical Care

Medical Services offers high-quality and affordable medical care through its signature clinics and programs. All medical services are performed by board-certified physicians and advanced practice registered nurses. Appointments can be scheduled online via the Patient Portal at [myhealth.uark.edu](https://myhealth.uark.edu), or by calling 479-575-4451.

- **Primary Care Clinic** offers illness and injury diagnosis and treatment, integrated behavioral health services, laboratory services, minor surgery, nurse triage, nutrition consultations, orthopedic consultations, routine wellness physical exams, screening for infectious diseases, and X-rays.
- **Allergy, Immunization and Travel Clinic** offers allergy shots, immunizations, international travel consultations and tuberculosis screenings.
- **GYN (Women's) Clinic** provides comprehensive gynecological services and personalized health care for the university community using best practices.
- **Psychiatry** services include psychiatric evaluations, consultations, and medication management. Psychiatry services have charges associated that can be billed to insurance.

## Mental Health

Counseling and Psychological Services helps students navigate the pressures of college life and beyond with various evidence-based mental health services and programs. CAPS is staffed with licensed psychologists, counselors and social workers who work to help address common mental health issues and concerns that impact student success, such as anxiety, depression and stress.

CAPS offers services such as individual counseling, group counseling, emergency services, and case management. CAPS services and resources are covered by the student health and wellness fee. To learn more about CAPS services and programs, go to the Mental Health page (<https://health.uark.edu/mental-health/>).

**24-hour emergency mental health services** are available for all students.

To access CAPS services or 24-hour emergency services, call 479-575-5276.

## Substance Education, Assessment and Recovery

The Substance Education, Assessment and Recovery program provides direct individual and group interventions to university students with alcohol, cannabis, and other substance related concerns. SEAR offers a variety of research-based prevention, early intervention, and recovery support services and programs.

SEAR frequently partners with campus groups to promote a learning environment that supports healthy behavior choices, as well as raise awareness about the risks associated with alcohol abuse and illicit drug use. To learn more about SEAR's services and programs, go to the SEAR website (<https://health.uark.edu/sear/>).

## Accreditation

Medical Services is accredited by Accreditation Association for Ambulatory Health Care.

The health center is located at 525 N. Garland Ave. If you have questions about specific services, call 479-575-4451 or go to [health.uark.edu](https://health.uark.edu) (<https://health.uark.edu/>).

## University Housing

University Housing is committed to providing a safe, comfortable, convenient and reasonably priced living and learning environment that promotes student success.

## Success on Campus

National research shows that academic success in the first year and beyond is directly linked to residing in an on-campus residence environment. The University of Arkansas recognizes the benefits that students receive from living on campus their first year.

## Freshman Residency Requirement

All single students who are admitted to the university with a freshman classification and under 21 years of age are required to live on campus in a residence hall, or in their parent or legal guardian's permanent home.

Students who are admitted to the University of Arkansas as transfer students from another post-secondary institution, and who have completed at least 24 credit hours at that institution are not required to live on campus.

Requests for a newly admitted freshmen to live somewhere other than with parents or a legal guardian in their permanent home will not be approved under most circumstances.

Students planning to live with their parents or legal guardian in their permanent home should complete the Living with Parent Notification form prior to attending an orientation session. Students requesting an exemption from the University of Arkansas Freshmen Residency Requirement should send all required paperwork to University Housing at least three weeks prior to attending an orientation session. This ensures the student receives approval or denial prior to attending orientation.

Failure to do so could cause long delays in the orientation process. Students who need a Living with Parent Notification Form or who wish to apply for an exemption to the university's requirement for single freshmen to live on campus may refer to the information on the Housing website, call University Housing at 479-575-3951 or email [housing@uark.edu](mailto:housing@uark.edu).

## Residence Hall Leadership

Residence halls are managed by a full-time hall director. This individual is selected for his or her academic credentials and interest in helping others as well as his or her ability to work well with college students.

In addition, every area or floor is staffed by a resident assistant, or RA, who is an upper-class student with the knowledge to answer students' questions and help students find their own answers. Counselors-in-residence (doctoral graduate assistants) provide short-term counseling for students (<https://housing.uark.edu/services/mental-health.php>) living in the residence halls in response to personal, social, academic, and developmental needs.

## Living Learning Communities

University Housing offers several innovative Living Learning Communities (<https://housing.uark.edu/programs/living-learning-communities/>), or LLCs, for students. These communities enhance student's academic success.

In an LLC, students get to live with peers who have similar interests, majors, or career plans. Living Learning Communities do not cost extra. LCC members have the opportunity to participate in fun experiences that connect learning in and out of the classroom.

Some of the initiatives include faculty-led events, major specific academic learning teams, more general thematic learning communities and other programs that assist students in their academic endeavors.

## Living Facility Options

Living options include traditional halls, suites and apartments with designations of single-gender or co-ed. Rooms are available for visually or hearing-impaired students as well as those who are physically challenged (<https://housing.uark.edu/live-here/housing-contracts.php#disability-accommodation>).

Residence hall entry/exit doors are secured and/or monitored 24 hours a day. Some entries are unlocked to accommodate offices housed in our facilities and classes that are held in our classrooms. Most, but not all, of these areas have interior doors that secure the living floors.

Residents are provided access via an electronic access system. Students should be careful not to allow non-residents to follow them into their residence hall. Residents are provided access via a fob issued when they check-in. Students are responsible for escorting all visitors and guests at all times.

## University Recreation & Wellness

University Recreation + Wellness at the University of Arkansas offers exceptional facilities, programs, and services designed to support student well-being, connection, and success. With multiple locations across campus including the HPER Building (<https://urec.uark.edu/facilities/>), the UREC Fitness Center (<https://urec.uark.edu/facilities/fitness-centers/urec-fitness-center/>) (UREC FC) in the Arkansas Union, the Tennis Center (<https://urec.uark.edu/facilities/urec-tennis-center/>), UREC Sports Complex (<https://urec.uark.edu/facilities/urec-sports-complex/>), Wellness Suite and the Bike Park, students have convenient access to spaces for movement, sport, and adventure. Whether you're swimming in the Olympic-sized pool, exploring wooded trails on a rented mountain bike, hitting the tennis courts, or bouldering, UREC provides a welcoming environment for all activity levels and interests.

In addition to outstanding facilities, UREC offers comprehensive programming that supports holistic wellness. Students can participate in group fitness classes (<https://urec.uark.edu/fitness/group-fitness/>),

intramural sports (<https://urec.uark.edu/intramural-sports/>), club sports (<https://urec.uark.edu/club-sports/active-clubs/>), personal training (<https://urec.uark.edu/fitness/personal-training/>), outdoor gear rental and trips (<https://urec.uark.edu/outdoors/>), and even wellness coaching (<https://urec.uark.edu/wellness/wellness-coaching.php>), all included with your membership (covered by tuition). As the largest student employer (<https://urec.uark.edu/employment/>) on campus, UREC also provides valuable leadership and professional development opportunities through meaningful student employment. UREC serves the campus for recreation, wellness, and belonging at the University of Arkansas. For more information visit our website (<https://urec.uark.edu/>), wellness or UREC Instagram or email [urec@uark.edu](mailto:urec@uark.edu).