Information Technology Services

At the University of Arkansas, you can expect a high level of IT support.

Essential technology services hosted by IT Services include email, the campus network, Wi-Fi, technical support, computer labs, printing and the online student information system (UAConnect). New or returning students can use the Get Started Tech Selector (http://its.uark.edu/tech-selector/get-started.html) to learn about online services and UARK account activation.

The secure Wi-Fi network (http://its.uark.edu/internet/wireless) requires a UARK username and password and provides full Internet access, while the UARK Guest Wi-Fi network provides limited access using any email address. The eduroam Wi-Fi network provides access to visitors from participating institutions and is available to UARK users when traveling to participating institutions.

UARK Gmail at email.uark.edu is the official email service for students and can be set up to work with various email apps and mobile devices. Students can visit the About Student Email (http://its.uark.edu/email/gmail) page for information on UARK Gmail features and instructions for setting up email on a mobile device. The official email service for faculty and staff is Microsoft Exchange (http://its.uark.edu/email/exchange).

General Access Computing Labs (GACLs) offer Windows and Mac computers for use by students, faculty and staff. GACL locations and hours of operation are available on the Computer Labs (http://its.uark.edu/labs) page. PrintSmart provides a student printing quota equivalent to 700 single-sided black and white pages per student per semester. Printing is available in GACLs and at QuickPrint stations around campus.

The Student Technology Center (http://its.uark.edu/labs/student-tech-center) offers high-end single and multi-user online gaming computers and multimedia hardware and software. Laptops, cameras and other digital equipment are available for checkout from the center. Equipment, recording studios and a team room can also be reserved in advance. The Arkansas Union computer lab also has a team room and a quiet room available for reservation.

The IT Help Desk (http://its.uark.edu/help/help-desk) provides technical support to students, faculty and staff over the phone at 479-575-2905 or online at AskIT.uark.edu. Technical support is also available in person at the Arkansas Union, Administrative Services Building and J.B. Hunt building during regular business hours.