Student Affairs

Vision Statement
The University of Arkansas Division of Student Affairs engages students to develop their strengths, inspiring leadership for a global society.

Mission Statement
The University of Arkansas Division of Student Affairs strengthens students for success.

Values
The University of Arkansas Division of Student Affairs values inclusion, service, inquiry, partnership, and excellence:

- **Inclusion**: We embrace the uniqueness of individuals and engage every member of our diverse community.
- **Service**: We connect students to resources, opportunities, and experiences transforming them into active, engaged citizens of a global society.
- **Inquiry**: We engage ourselves and our students in the acquisition, application, and creation of knowledge for lifelong learning.
- **Partnership**: We explore and welcome opportunities to collaborate with our students, colleagues, and members of our global community.
- **Excellence**: We apply our varied talents and strengths with integrity to providing exceptional service to our students.

Strategic Goals
To achieve this Mission the University of Arkansas Division of Student Affairs will:

- Foster the ongoing development of an inclusive community.
- Enhance students learning through effective programs and services.
- Advocate rights and responsibilities through service to students and collaboration with partners.
- Steward all of the Division’s resources responsibly.
- Communicate and collaborate effectively.

The Vice Provost for Student Affairs/Dean of Students administers the departments of the Division of Student Affairs and provides leadership in the development of programs and services that supplement the classroom experience of students and enrich the quality of campus life. The Vice Provost/Dean of Students serves as a liaison to other administrative offices, faculty, and student governing groups. The office is a central source of information concerning University policies and procedures affecting student life and co-curricular programs and services.

The Division of Student Affairs and the office of the Vice Provost/Dean of Students emphasizes student advocacy while broadening the development of services and programs that address a range of student and campus needs. Departments in the Division are dedicated to developing exceptional programs and services that enhance the University of Arkansas Experience and enrich the quality of student and campus life. Staff members are available and willing to assist with any problem or question a student, staff, or faculty member may have regarding student and campus life at the University of Arkansas. The office is available for the clarification of University policies and procedures, confidential consultation, formal academic grievances, personal and family crisis assistance for students, and referral to all campus and community services. The office also seeks to assist students and faculty members in cases of emergency or extenuating circumstances. Staff members are firmly committed to addressing the challenges and individual needs of the University of Arkansas family.

The Division of Student Affairs is committed to strengthening students for success. In this effort, the Division is committed to a two-tier model of student development and staff development. As part of the Division’s strengths-based commitment, the Division has adopted StrengthsQuest, a trademarked online assessment tool that helps individuals discover, define, and develop their talents into strengths to achieve success. The Division of Student Affairs at the University of Arkansas is committed to providing opportunities for university members to discover, develop and apply their talents and strengths for personal and professional success. Ultimately, success is defined by each student and staff member and comes as a result of understanding their unique talents, developing knowledge related to those talents, engaging in experiences to expand on those talents, and ultimately leveraging those talents to become strengths which lead to success.

Student Life

Off Campus Connections
Off Campus Connections provides friendly and helpful resources and referrals for off-campus undergraduates, which includes:

- First-year students living at home
- Upperclassmen living off campus
- Adult, returning, and transfer students

Off-campus students are defined as undergraduates not living in a residence hall, fraternity, or sorority house. Approximately 17,000 University of Arkansas undergraduate students live off-campus. This group of students is extremely broad, ranging from teenagers to senior citizens. In addition to those students of traditional college ages, nontraditional students and adult learners who meet one or more of the following criteria are included in this population: age 24-plus, married, with dependents, work full-time, part-time student, financially independent, non-traditional high school diploma, interrupted higher education. Some off-campus students live close to the university and some commute from hours away. Some participate in alternative delivery or online classes, so they may seldom visit campus.

Off Campus Connections assists in student retention efforts by providing information, referrals, support, and recognition to students who are living off campus. Peer Assistance Leader Students (PALS) are trained to assist their fellow students. PALS can provide helpful information and answer many questions, so students should not hesitate to take advantage of their knowledge.

Finding a place to live is a basic need. To help meet the students’ off-campus housing needs, http://offcampushousing.uark.edu is a searchable website provided free of charge to current and prospective students. The area properties listed on the website are interested and experienced in working with student tenants. A very popular Off-Campus/Commuter Meal Plan is available for purchase to students through Chartwells Campus Dining Service.

Campus involvement is important, especially for off-campus students. Students who are involved or work on campus are more likely to graduate.
Students who are interested in involvement with the All-University Conduct Board should contact the director of OSSC at judicial@uark.edu. The All-University Conduct Board comprises faculty, staff, and students and is responsible for the adjudication of cases of alleged student misconduct as outlined in the Code of Student Life. This board is an advanced leadership opportunity for students who would like to gain valuable experience working with faculty and staff on an impartial peer review board.

For more information regarding the Code of Student Life, please see the Student Handbook at handbook.uark.edu. The Office of Student Standards and Conduct is located in the Arkansas Union Room 634, phone 479-575-5170; Web: ethics.uark.edu.

University Career Development Center

The University Career Development Center helps students achieve great job search results. Students can take advantage of the center’s valuable resources:

- **Career Advising:** Advisers in the CDC are available to assist students who may need help selecting a college major, and, for career information, researching or exploring careers, preparing for their job search or considering a graduate school.
- **Career and Strength-Awareness Assessments:** The STRONG Interest Assessment, FOCUS 2 and TypeFocus are career assessments that can help students make career decisions based on their interests and values. StrengthsQuest is an assessment which helps individuals discover their talents and strengths. After discovering talents, the Career Center assists students in learning how to use their talents to achieve academic, career, and personal success.
- **Career Fairs:** In partnership with academic areas on campus, the CDC hosts a number of career fairs each year to provide opportunities for students to connect with employers and to learn more about companies and organizations. These connections could lead to valuable internships or full-time employment.
- **Job Search Preparation:** The CDC offers resume critiques, interview skills training, mock interview, networking opportunities, and several professional development events throughout the academic year to prepare students for internships, co-ops or full-time jobs.
- **Cooperative Education Opportunities:** Cooperative Education is a program that enables students to gain professional work experience in paid, degree-related positions. Co-op students earn credit, a competitive wage and valuable “real world” work experience.
- **Internet Job Search Resources:** Through the CDC’s website, students are able to access a number of job search sites. These resources enable University of Arkansas students to apply for jobs online and to sign up for on-campus interviews.
- **Professional Development Institute:** This nationally recognized program creates opportunities for UA students to develop professional career-building skills. Participation in this program can help students gain the valuable skills which give them the competitive advantage in their job or graduate school search.

For more information, check out career.uark.edu.
University Housing

University Housing is committed to providing a quality living and learning environment that both challenges and supports the personal, social, and academic development of our residents and their diverse communities.

National research has shown that academic success in the first year and beyond is directly linked to residing in an on-campus residence environment. The University of Arkansas recognizes the benefits that students receive from living on campus their first year. Therefore, all single students who are admitted to the University with a freshmen classification and under 21 years of age are required to live on campus in a residence hall, or in their parent or legal guardian’s permanent home. Students who are admitted to the University of Arkansas as transfer students from another post-secondary institution, and who have completed at least 24 credit hours at that institution are not required to live on campus.

Requests for a newly admitted freshmen to live somewhere other than with parents or a legal guardian in their permanent home are not likely to be approved under most circumstances. Students planning to live with their parents or legal guardian in their permanent home should complete the Living with Parent Notification Form prior to attending an orientation session. Students requesting an exemption from the University of Arkansas Freshmen Residency Requirement should send all required paperwork to University Housing at least three weeks prior to attending an orientation session to ensure the student receives approval or denial prior to attending orientation. Failure to do so could cause long delays in the orientation process. Students needing a Living with Parent Notification Form or who wish to apply for an exemption to the University’s requirement for single freshmen to live on campus may refer to the information on the Housing website (http://housing.uark.edu/forms2).

Residence Halls are managed by a full-time Coordinator for Residence Education who has completed a master’s degree program in higher education, counseling or a related degree. This individual is selected for his or her academic credentials and interest in helping others as well as his or her ability to work well with college students. In addition, every area or floor is staffed by a Resident Assistant who is an upperclass student with training, experience, and knowledge to answer students’ questions and, more importantly, to help students find their own answers. Counselors in Residence (graduate assistants) provide short-term counseling for students living in the residence halls in response to personal, social, academic, and developmental needs.

University Housing offers innovative Living/Learning Communities for University of Arkansas students. These Learning/Learning Communities comprise major- or discipline-specific Academic Learning Teams as well as more general and exploratory Thematic Learning Communities. These opportunities have been designed to help students in their transition to college, to fit their interests and needs, and to help them achieve success academically and socially. Most importantly, students get to live with peers who have similar interests, majors, or career plans. Members of Living/Learning Communities have the chance to get to know faculty on a personal level and develop strong friendships with fellow students. Living/Learning Communities cost nothing extra, and residents have the opportunity to participate in fun experiences that connect learning in and out of the classroom.

Living options include traditional halls, suites and apartments with designations of single-gender or co-ed. Rooms are available for visually or hearing-impaired students as well as those who are physically challenged. Residence hall entry/exit doors are secured and/or monitored 24 hours a day. Some entries are unlocked to accommodate offices housed in our facilities and classes that are held in our classrooms. Most, but not all, of these areas have interior doors that secure the living floors. Residents are provided access via an electronic access system. Students should be careful not to allow non-residents to follow them into their residence hall. Residents are provided access via a fob issued when they check-in. Students are responsible for escorting all visitors and guests at all times.

Each of the three separate dining facilities on campus is managed by Campus Dining Services and provides a natural setting for socializing with friends and enjoying a wide variety of high quality, nutritious meals. All students living in a residence hall, except those residing in summer school housing, are required to have a meal plan. There are several meal plans available to meet the needs of both on-campus and off-campus students. Learn more about Campus Dining Services online at campus dining services (http://dineoncampus.com/razorbacks).

University Health Center

Pat Walker Health Center

The Pat Walker Health Center, an AAAHC accredited medical institution, provides professional and comprehensive medical care, mental health care, health education, and health promotion for the University of Arkansas community including students, faculty, and staff. Committed to physical, mental, spiritual, emotional, and social health, the highest standards of quality, and an appreciation of the value of each individual, the Pat Walker Health Center’s services and programs support the education and development of each individual.

The current facility opened in November 2004 with expanded services for the University of Arkansas community. Students pay a small fee to help cover the cost of the new building and a per credit hour semester health fee that covers professional office visits. Student spouses are eligible for services and may elect to pay the health fee. Services other than professional office visits are the responsibility of the patient and/or their health insurance plan. The University strongly recommends that all students maintain health insurance. A student health insurance policy is available to all students, student spouses, and their dependent children. Students may enroll in this plan at the Pat Walker Health Center.

The Pat Walker Health Center is conveniently located at 525 North Garland and welcomes inquiries about specific services at 479-575-4451; TTY 479-575-4124. More information is available on the center’s website at health.uark.edu.

Pat Walker Health Center services include:

Medical Services

Professional medical staff, including physicians, nurse practitioners and registered nurses, provide primary health care as well as women’s health care. An allergy clinic and a travel immunization clinic are also available in addition to the services with a psychiatrist, orthopedist and a dietician. The Pat Walker Health Center is particularly advantageous to the campus community with a comprehensive clinical laboratory and X-ray facilities.

Counseling and Psychological Services

Counseling and Psychological Services (CAPS) provides a wide range of consultations to students, students’ partners, staff, and faculty of the
University of Arkansas. Psychologists, social workers, a psychiatrist, and professional counselors work with students to solve problems, understand themselves, grow personally, and develop more satisfying relationships with friends and family. In addition to office consultations and therapy sessions, students have opportunities to participate in educational programs on campus as well as access to 24-hour services for mental health crises. To access daily walk-in services or 24-hour emergency services, call 479-575-5276.

Health Promotion and Education

A unique feature of the Pat Walker Health Center is the complete focus on the promotion of good health and prevention of negative health conditions. Professional health educators serve the campus community with wellness and prevention activities delivered in a variety of educational settings including individual consultations, group presentations, awareness events, outreach activities, one-hour credit classes, and a variety of other educational programs. Students benefit from the breadth of health and lifestyle topics addressed, which help them attain success in all aspects of their lives.

Campus Life

Center for Community Engagement

The purpose of the Center for Community Engagement (CCE) is to promote civic engagement and leadership by connecting University of Arkansas students, faculty and staff with nonprofit organizations in the Northwest Arkansas area and beyond.

In order to serve this purpose, the CCE maintains volunteer.uark.edu which enables volunteers to search for agencies and service projects. It allows users to log service hours and earn opportunities for community recognition, such as the Presidential Service Award. Northwest Arkansas agencies and University of Arkansas registered student organizations also utilize the site to post service opportunities and recruit volunteers. Over 170 organizations are registered on the site, such as Habitat for Humanity, the U of A Friday Night Live program and Potter’s House Thrift.

Volunteer Action Center

The Center for Community Engagement also houses the Volunteer Action Center, a student led volunteer coordination board with 30 members who are dedicated to active service in the community. Each year the VAC provides meaningful service opportunities through events and ongoing projects that engage the university and NWA communities. VAC sponsors programs and events including the Full Circle Food Pantry, Make a Difference Day, and the MLK Day of Service. Full Circle Campus Food Pantry is the newest program of the Volunteer Action Center Board; the pantry serves students, staff and their families. Requests and more information can be found at fullcircle.uark.edu.

Get involved in the following ways:

- Drop by the Center for Community Engagement, Arkansas Union, Room A643, and chat with the office’s great staff and students.
- Look for service opportunities on volunteer.uark.edu and log your hours. Just one hour makes you a VAC volunteer.
- Participate in events hosted by VAC and CCE throughout the year.
- Become a Volunteer Action Center board member. Applications are accepted annually.

Greek Life

The Office of Greek Life facilitates the educational process and provides resources related to programs that strengthen the growth and development of students affiliated with fraternities and sororities on campus. The overall mission is to strengthen the academic, cultural, moral, and social development of students in Greek organizations; provide training in strengths-based leadership and other personal and social skills; promote involvement in extracurricular activities and community service projects; and promote Greek Life as a productive and viable lifestyle on campus. The Office of Greek Life coordinates programs such as Recruitment, Greek Getaway, Greek Life Facilitators, and Greek Summit in collaboration with the Interfraternity Council, the National Pan-Hellenic Council, and the Panhellenic Council.

The Interfraternity Council (IFC), National Pan-Hellenic Council (NPHC), Panhellenic Council (PHC) and Multicultural Greek Council govern 12 national sororities and 17 fraternities. The officers and representatives of each council work with the Office of Greek Life to provide positive programs and strengths-based leadership opportunities to the members of the Greek organizations. The Greek Life office is in the Arkansas Union A687; phone 479-575-5001 or fax 479-575-3531; Web: uagreeks.uark.edu.

New Student & Family Programs

New Student & Family Programs at the University of Arkansas is a collaborative effort developed to enhance the academic and social integration of incoming students through a variety of classroom and co-curricular activities. The department supports and collaborates on many initiatives including: R.O.C.K. Camp; R.O.C.K. Camp Adventure; Hog W.I.L.D. (Welcome, Involvement, Leadership and Diversity) Welcome Weeks; New Student Assembly & Burger Bash; Help-A-Hog; Friday Night Live; Fall Family Weekend and Spring Family Reunion; Leadership Programs including Emerging Leaders and the UA Student Leadership & Career Academy; Parent and Family Programs; and the Parent Partnership Association. By providing transitional support for incoming students, their parents, and family members, our programs effectively promote the students’ academic growth and support the mission of the University.

New Student & Family Programs is located in the Arkansas Union, Room A688; phone 479-575-5002; Web: fye.uark.edu.

Student Activities

With a students-first philosophy, the Office of Student Activities provides an environment for involvement, empowerment, and collaboration through student organizations, programmatic experiences, and shared governance. The office maximizes the UA experience by advocating for all students, promoting intercultural understanding, and developing citizens who are prepared to positively impact their communities.

The Office of Student Activities, located in the Arkansas Union A665, is the central location for student organizations and activities for the University. The Office of Student Activities is responsible for the oversight and administration of the following areas:

Student Organizations

All student organizations must register annually with the Office of Student Activities. The Office of Student Activities provides student organizations with assistance and services to help them succeed, including the annual Student Involvement Fair known as Razorbash, information on facility reservations and fund-raising, trademark forms, mailboxes, and locker
space. The office also assists student organizations in event planning, provides educational workshops for students and advisors, and conducts retreats for student organizations. A limited number of offices are also awarded annually in the Arkansas Union to organizations.

Types of Registered Student Organizations (RSOs):

- **Governing** – An organization whose primary purpose is to serve as a governing body for a large or specific constituency of students.
- **Greek** – An organization with Greek letters who is a member of the National Inter-Fraternity Council, the Pan-Hellenic Council, or the National Pan-Hellenic Council.
- **Honorary/Service** – An organization that requires a minimum grade point average as a prerequisite to membership and/or is affiliated with a national service or honorary organization.
- **International/Cultural** – An organization whose primary purpose is to provide a forum in which participants create awareness for a specific culture through educational, social, and recreational activities.
- **Professional** – An organization whose primary purpose is to provide a forum for participants to discuss and develop professional careers and/or is affiliated with a national or regional association.
- **Religious** – An organization whose primary purpose is to provide information and activities associated with one or more religions.
- **Special Interest** – An organization whose primary purpose is to provide an organized format for the practice and/or pursuit of a special or common interest.

**Associated Student Government**

The Associated Student Government (ASG) provides important services to the University community and is an integral part of the shared campus governance system. Associated Student Government is a student-led organization that enables students to have an active voice in the decisions and policy that directly affect all students at the University of Arkansas. Students involved in Associated Student Government have the opportunity to positively impact the quality of student life, work with and allocate student fees, provide a voice for student concerns as well as oversee programs and policies for all students. Through the executive, legislative and judicial branches of student government, students have the opportunity to work for and among their peers to make a difference on all levels of the University. Involvement levels and time commitment vary upon duties. Visit the student government website at http://asg.uark.edu or the Associated Student Government office (Arkansas Union A669) to find out more.

**University Programs**

University Programs is a volunteer student organization responsible for planning and coordinating more than 150 events annually for the campus community. University Programs provides students with cultural and educational experiences, entertainment, and fun. Seven committees, all made up of students, select, schedule and produce events such as concerts, movies, lectures, fine arts performances, gallery exhibitions, and daytime programs. Being a part of University Programs gives the student committee members leadership training and real opportunities to gain practical planning experience. Supported by a student activity fee, University Programs events are free to students.

For further information, visit the University Programs website at osa.uark.edu.

**Student Media**

The Office of Student Media administers and advises the official student media outlets of the University. These outlets are: the student newspaper, *The Arkansas Traveler*; the University of Arkansas yearbook, *The Razorback*; the student television station, UATV; and the student radio station, KXUA. All provide a forum for student expression, entertainment, news and information of interest to the campus community. Other than a small support staff, these groups are entirely staffed by student employees and volunteers, including editors and station managers. For more information, contact Student Media at 479-575-3406.

**Arkansas Union**

The Arkansas Union seeks to support unique and diverse programs, provide professional services, and satisfy the ever-changing needs of students, faculty, staff, alumni, and guests.

**Tenets**

Staff and students involved with the Arkansas Union pursue the following positions with regard to:

- **Facilities** – Offer a welcoming and inviting facility that provides a functional and exciting “Wooo Pig Sooie” atmosphere for all Union constituents
- **Services** – Promote student admission and retention by offering services, conveniences and amenities, while also serving the larger University of Arkansas community
- **Program Support** – Support departments and organizations in promoting the growth and development of students through civic, cultural, educational, social, and recreational programs

The Arkansas Union serves as the community center of the University for all members of the college family. As the “living room” of campus, the Union is the gathering place of the college. The Union provides services and conveniences that members of the campus community need in their daily lives and creates an environment for getting to know and understanding others through formal and informal associations. Located inside the Union are:

**Retail Outlets**

- ATM’s (various banks)
- Au Bon Pain
- Catering and Dining Services
- Club Red Convenience Store
- Freshens
- PMC - Drop-Off Copy Center
- Razorback Shop
- U.S. Post Office
- Union Hair Care

**Union Market**

- The Wok
- Burger King®
- Sub Generation sandwiches
- The Diner
- El Grande Rojo Taqueria
• Chick-Fil-A® Express
• Papa John’s
• Au Bon Pain Soups & Garden Emporium Salads

Facilities
• 24-hour computer lab
• Anne Kittrell Art Gallery
• Verizon Ballroom
• Lounges
• Student Technology Center
• Meeting rooms
• Reception rooms
• Union Information Center
• Union Theatre
• Programs Theater
• University Recreation Fitness Center

The Arkansas Union is the center of student activity and is a perfect place for students to get involved on campus. The Union is a student-centered organization that values participatory decision-making. Through volunteerism, committees, and student employment, the Union offers first-hand experience in citizenship and educates students in leadership, social responsibility, and values. As the center of the college community life, the Union complements the academic experience through an extensive variety of cultural, educational, social, and recreational programs. These programs offer the opportunity to balance course work and free time as cooperative factors in education. The Union supports these departments and programs by hosting these events. In addition, housed within the Union are 14 offices dedicated to providing programs and services to students.

Student Services
• Academic Initiatives and Integrity
• Arkansas Union Administration/Reservation Services
• Associated Student Government
• Campus Card Office
• Career Development Center
• Center for Community Engagement
• Center for Educational Access
• Multicultural Center
• New Student and Family Programs
• Off Campus Connections
• Office of Student Standards and Conduct
• Student Activities
• Treasurer’s Office and Student Accounts
• University Productions
• Veterans Resource and Information Center